

Enterprise Operations · governed end to end

# Shared Services Automation

Reduce repetitive tickets and manual routing across corporate services.

## THE PROBLEM

Shared services teams handle repeated employee requests across HR, finance, IT, procurement, and policy questions.

## WHAT AXERON DOES

Axeron creates secure internal agents that answer approved questions, route requests, prepare forms, and escalate exceptions.

## THE VALUE

Lower ticket volume, faster service, better employee experience, and improved service consistency.

## HOW IT RUNS

- 01 Discover current process
- 02 Prepare data and controls
- 03 Build governed AI workflow
- 04 Deploy inside chosen environment
- 05 Monitor value and improve

## DIRECTIONAL IMPACT

20–40% reduction in repetitive internal service requests; faster resolution for common request types.

## AXERON STACK

AxeStudio

Process Discovery

TeamAI

Impact figures are directional, not a guarantee – Axeron sizes them against your data and workflow in a scoping engagement. Deployed inside infrastructure you control: cloud, private, on-prem, or air-gapped.